

# PETER MATHEW

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## EXPERIENCE

### **Director of Digital Transformation, Capco, New York, NY – Apr 2018 to Present**

*Capco provides financial and technology consulting services to global financial institutes*

- Independently plan, lead and execute on complex initiatives collaborating effectively with other cross-functional teams globally
- Develop concise and compelling business cases for proposed projects
- Ensure appropriate sponsorship and align stakeholders around initiative goals
- Determine business roles and resources needed to ensure successful implementation
- Collaborate with key internal and external stakeholders (e.g., Finance, Legal, Enterprise Product, Compliance, InfoSec, Internal Audit, etc.) to create detailed project plans to accomplish a transformation roadmap
- Proactively manage project risks and develop mitigation strategies to meet the broader organization goals, milestones and objectives
- Prepare detailed analysis, plans, milestones, deliverables and overall status updates for COO
- Develop strong stakeholder relationships, maintaining effective communication channels
- Establish communications cadence to ensure appropriate program governance
- Influence decision making and problem solving across projects and teams

### **Enterprise Solutions Lead, Capco, New York, NY – Oct 2014 to Mar 2018**

- Introduce a framework for global development and deployment of enterprise applications
- Digital strategy development for operational efficiency across various corporate departments (Human Capital, Consulting Services, Fin Ops)
- Manage development team (10+ onshore/offshore) in delivery of internal applications
- Establish and maintain a road map of improvement opportunities for automation and/or simplification of existing processes

### **North America Ops Manager, Capco, New York, NY – Apr 2013 to Sept 2014**

#### **Specialist, Capco, New York, NY – Apr 2012 to Mar 2013**

#### **Senior Analyst, Capco, New York, NY – Apr 2011 to Mar 2012**

#### **Associate, Capco, New York, NY – Sept 2010 to Mar 2011**

### **Business Analyst, Rosenthal & Company (subsidiary of KCC Consulting), Novato, CA – November 2009 to September 2010**

*Rosenthal & Company provides claims administration for class action lawsuits*

- Process coordination and strategy development for developing over 15 different class action case requirements representing over 2,000,000 class members
- Provide operational support to department managers to help maintain a 97% accuracy level in claims administration
- Create project timelines and processes to reduce unnecessary administration costs and overages on case estimates by up to 10% (i.e. reduction in claims processor hours by creating queries in access to make data entry more efficient)
- Utilize excel and access databases to provide statistical reports to exchange information to clients in an understandable format
- Resolve project related issues by analyzing project outlines and integrating problem solving strategies to reduce case costs between 5 to 10%
- Coordinate multiple cases simultaneously and adapt new processes to reduce workload inefficiency by 5%
- Map processes and translate aggregate data into an understandable format to bridge miscommunication between departments
- Create methodology for process implementation and inner department consistency to remain within 5% under the estimated case budget

## EDUCATION

San Francisco State University, San Francisco, California

**Bachelor of Science in Business Administration** – December 2008

*Concentration in Marketing*

## AWARDS AND RECOGNITION

**St. Andrews Society Scholarship – August 2006 to 2008**

## RELATED QUALIFICATIONS

- Proven leader in fintech space
- Strong understanding of process improvement strategy
- Passionate problem-solver
- Team oriented, proactive and ability to operate with little supervision
- Desire to constantly learn new technologies
- BI & cloud-based modeling experience (Google BigQuery, Anaplan, Domo, Tableau)
- Excellent analytical skills and ability to translate data into a story